

Car Availability and Rates

Display with flight segments	/#+CAL/ZL (# = air segment)
Display without flight segments	CAL05SEP-08SEPMIA/ARR-10A/DT-10A/ZL
Display Local Availability & Rates	CAL05SEP-08SEPORLR02/ARR-10A/DT-10A/ZL
Display One-way between Airport	CAL05SEP-08SEPMIA/ARR-10A/DT-10A/ZL/DO-TPA
Display One-way Airport to Local	CAL05SEP-08SEPMIA/ARR-10A/DT-10A/ZL/DO-ZLORLR02
Display One-way Local to Airport	CAL05SEP-08SEPORLR02/ARR-10A/DT-10A/ZL/DO-TPA
Display One-way Local to Local	CAL05SEP-08SEPORLR02/ARR-10A/DT-10A/ZL/DO-ZLORLR01

Optional Shop Qualifiers

Display Association Rates	/A
Display by Car Type	.ICAR
Display Contracted Rate or Direct Bill	/CD-ZLXXXXXXXX
Display in a different currency	/\$XXX
Display by Emerald Club number	/ID-ZLXXXXXXXX
Display Government Rates	/G
Display Unlimited Miles	/UNL

Sell Formats

Reference Sell from Availability Display	0A2 (2 = line number)
Direct Sell between Air Segments	/#+OCARZLICAR (# = air segment)
Direct Sell after one-way Air Segment	/#+OCARZL-20AUGICAR/DT-2P (# = air segment; date/time is return)
Direct Sell without Air Segment	OCARZLMIA05SEP-08SEPICAR/ARR-10A/DT-10A
Direct Sell Local Location	OCARZLORL05SEP-08SEPICAR/PUP-ORLR02/ARR-10A/DT-10A
Passive Segment	OCARZLBK1MDW10NOV-12NOVICAR/ARR-9A/DT-9A/CF-12345678

Optional Sell Qualifiers

(SI field should be last qualifier)

Billing Reference	/BR-XXXXXXXX
Child Seat	/SQ-CST (use a - (dash) between multiple entries)
Cash-In Club	/SI-CICXXXXXXXX
Coupon Code	/SI-PC-XXXXX
Flight Information	/ARR-DL123-1130A
Infant Seat	/SQ-CSI (use a - (dash) between multiple entries)
Name (if different than first name in PNR)	/NM-LAST FIRST
Navigational Equipment	/SQ-NVS (use a - (dash) between multiple entries)
Renter Email	**coming late 2020
Renter Telephone	**coming late 2020
Supplemental Information	/SI-XXXXXX (use space between multiple entries)
Voucher Payment (see helpful hints section)	/SI-VI--XXXXXXXX (two dashes following VI)
Voucher Payment-Full Credit (Expanded Electronic Voucher)	/EVV-FC/BN-billingnumber
Voucher Payment-Days/Group (Expanded Electronic Voucher)	/EVV-GDA/BN-billingnumber
Voucher Payment-Value (Expanded Electronic Voucher)	/EVV-EUR123.45/BN-billingnumber
Booking with Contract ID (CD) and Billing Number (ID) (No Loyalty Number)	/CD-contractid/ID-billingnumber
Booking with Contract ID (CD), Loyalty Number (ID) and Billing Number (G)	/CD-contractid/ID-emclubnum/G-NLbillingnumber

National Locations

Display list of locations by city	CAISEA/ZL
Display airport location policy	CADZLMDW
Display local location policy	CADZLORLR02
Convert currency	FZIEUR1000USD

Rate Rules

Display Rate Rule	CAVA2 (2 = segment number)
Redisplay Car Quote	CAL*R

Modify*

Modify Car Type	CAM2T/SCAR (2 = segment number)
Modify Drop off City	CAM2O/DO-SFO (2 = segment number)
Modify Pick up Date	CAM2D/15JUL (2 = segment number)
Modify Return Date	CAM2D/-22JUL (2 = segment number)
Modify Arrival Time	CAM2O/ARR-3P (2 = segment number)
Modify Return Time	CAM2O/DT-8A (2 = segment number)

*Verify your confirmation number after a modify, it may have changed due to a forced cancel/rebook

Helpful Hints

- Please be sure to add renter loyalty number at time of shop or direct sell as it cannot be added later.
- When modifying a reservation to add a billing number, the Contract ID number must be added back into the reservation.
- To determine which is the correct voucher format to use for your contract, please contact your National representative.
- For “Value” vouchers, use the currency used by the destination station.
- For multiple coupon codes: add one to reservation and contact help desk to have others added.
- When booking multiple items in the SQ field, please use a dash to separate items.
- When booking multiple items in the SI field, please use a space to separate items.
- The alpha code at the end of the confirmation number will alert you to the level of service at the pick-up location:
 - AISLE:** Follow signs to the **Emerald Aisle**, choose any car, and proceed to the exit booth
 - BOOTH:** Follow signs to the **Emerald Club Booth**, show ID, and collect your keys and go
 - COUNT:** Renters will need to stop at the **rental counter** or may use the rental kiosk for processing
 - EXCNT:** Proceed to the designated **Emerald Club Executive counter**, show ID, collect your keys and go
 - EXSEL:** Follow signs to the **Executive Selection**, choose any car, and proceed to the exit booth
 - PR SVC: Priority Service** - Only available in countries outside US and CA
 - RESERV:** Locate the vehicle row of the **reserved** car class, choose any car, and proceed to the exit booth

Assistance

Travel Advisor Help Desk	1 800 328 2233 or tagents@nationalcar.com
Mobility	1 888 273 5262 or mobility@nationalcar.com
Hearing Impaired TTY devices	1 800 328 6323

